

ON CALL MANAGEMENT SYSTEM

Phonovation have developed a shift worker management system called **OnCall Connect**, which is currently used by - amongst others - by the HSE to manage a team of social workers.

The system allows shift-workers to dial in to one number and log in. As soon as they are logged in, the person who was previously logged in is automatically logged off.

People who are calling into the service do so using one number and are automatically directed to the currently logged on person.

The online aspect to the tool allows for reports to be produced and printed and the status of workers to be viewed.



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